



Will a campus use sustainable materials and renewable energy?

Where the council are looking to build or refurbish any building specific reference to sustainable and sensitive building methods will be made. In addition, the council will expect any new build or refurbishment to have considered the long-term operational sustainability and to ensure there is minimal impact on the environment.

The aspects noted above will need to be demonstrated through both the formal consideration and approval process involving the area board and Cabinet, as well as during the official planning phase of the proposal

Would you like to know more?

Have a look at the community campus page on the Wiltshire Council Website that interests you:

<http://www.wiltshire.gov.uk/communitycampuses.htm>

or do an internet search for: 'Wiltshire Community Campus'.

If you would like your organisation to be involved there are a number of ways you can find out more information:

- Look out for the two rounds of public consultation that will be taking place in each campus area
- Email any queries/ information requests to CampusConsultation@wiltshire.gov.uk
- Contact the team by telephone on 01225 718350

Community campuses in Wiltshire for the community in the community by the community



Foreword and introduction

We are committed to putting communities at the heart of every decision we make and making it easier for people to get the services they need. Campuses offer a local and innovative way to help us achieve this.

We will be investing in campus projects across Wiltshire because we believe that they will not only improve services but over time lead to savings by reducing the number of buildings we have to maintain.

Jane Scott OBE

Leader of Council

The aim of this booklet is to provide information about the community campuses programme and to inform potential partner organisations, stakeholders and user groups

Inside this booklet you will find:

- **details of useful local contacts**
- **a general overview of the programme**
- **suggestions on how you can be involved**
- **where to go with questions.**



Will there be facilities for disabled people?

The campus and all its facilities would be fully accessible for disabled users, and where possible above and beyond the standard statutory building requirements. This includes the swimming pools, libraries, community space and other leisure facilities.

The development of campus proposals provides the opportunity for considering how services are currently provided, if and how improvements can be made.

The shadow COB will work with local representatives from the community who have an interest in making the facilities as accessible possible.



Who will use the shared desk space?

Shared desk space will be for use by community-based council and partner staff working in the area. For example social workers or neighbourhood policing team staff, or other partners.

Further desk space may be available for other partners such as local town and parish councils or voluntary and community sector groups. It is intended that a shadow COB would consider this aspect of co-location and make recommendations.

However, as well as desk space for council staff and partners, every campus will have some community IT provision that may be used by anybody.



Will the community be running the Campuses?

The council is exploring potential community-led campus management. This is currently being tested through the shadow COBs

The council will retain responsibility for council services until such time as an alternative model is agreed.

Will all services and facilities be put into a campus?

There are a number of benefits in co-locating services in one place. The services provided within any campus will be defined by community need and advised through the consultation process and work done by the shadow COB.

Will GP surgeries be replaced by one at a campus?

GP surgeries are primarily privately-run businesses which would not be replaced by a community campus.

However, with the agreement of the shadow COB, we would continue to explore opportunities with the health sector regarding their involvement in a campus.

How much will it cost to use the facilities?

The fees have yet to be determined however they will be as simple and effective as possible, whilst acknowledging that each relationship with a partner or user group will be different.



What is a campus?

A campus is a building, or buildings, in a community area where people can access local services. Campuses could be made up of new or existing buildings or a mixture of the two. One of the main ideas behind campuses is to create flexible space which can be used more efficiently for a variety of purposes and by a variety of people or organisations.

Community campuses will be developed by local people to ensure each campus is as individual as the community it serves. What a campus will look like, what services will be provided, or where it will go, will be community led and subject to extensive consultation with local people and partners.



What will be in a campus?

All campus buildings will include, as a minimum:

- a single point of contact
- community space
- accessible community IT
- catering facilities
- personal care facilities
- office and meeting space for Wiltshire Council officers and other partners

Other services, for example libraries, leisure centres and youth and learning disability services, could be included in a campus, along with facilities for individuals to meet with specialist services such as housing, planning, revenues and benefits and any others that offer specific advice.





Why is Wiltshire Council developing campus proposals?

The aim of a campus proposal is to make maximum and efficient use of the council's buildings – both new and existing – and to create campuses that deliver more for local communities.

The council has a number of aging and low-quality buildings which cost a large amount of money to maintain and are not environmentally sustainable – campuses will save money in the long term enabling the council to invest in frontline services rather than inefficient buildings

The council is also exploring alternative models of operating its services which includes the potential for local communities to have a say in how their services are managed

What are the benefits of a campus?

- people will have better access to the services designed for their community area
- open door policy for public, private and third sector organisations that may wish to explore partnership opportunities on campus sites
- improved service delivery at lower cost which will be more sustainable in the longer term
- space and support available for community groups, from a local luncheon club, to a neighbourhood gardening club
- opportunities for events that bring communities together like competitions and informal interest groups
- fit for purpose buildings that are designed to meet the current need but also with the flexibility to meet future requirements as well
- working with communities and partners to develop an effective and coherent volunteering policy



Who will decide what goes into a campus?

In short, you will. The campuses are being designed by the communities they are going to serve.

This will be done by establishing a shadow Community Operations Board (COB) for each community area.

What is a shadow COB?

Shadow COB stands for shadow Community Operations Board. The shadow COB will work under the auspices of the area board who will decide its membership following expressions of interest from individuals.

Each shadow COB will be made up of representatives from a number of areas/organisations in the community, such as:

- town and parish councils
- education and young people
- a variety of user and community groups
- the wider community

What is the role of a shadow COB?

The role of the shadow COB will be to influence, recommend and consider the detail of the emerging campuses, looking at its facilities both in terms of how they are designed and how they will operate on a day to day basis. It is through these recommendations and considered proposals that the exact specifications, from the campus location right down to fixtures and fittings can be determined.

To enable the shadow COB to reach agreed and informed decisions they will be pivotal in consulting with and engaging the local community.